Mental Health Response Flowchart

The mental health flowchart will be used in school to determine which guidance to follow.

Urgent situation

Requires immediate assistance

Call the Emergency Services

999

1. Manage the situation

2. Follow their instructions and provide information as requested.

3. Ring the parents/ carers

Student in need

Non-urgent situation or requires consultation

During normal working hours

Encourage them to speak to:

-Pastoral team

- Mental Health First Aiders

-Parents/ Carers

-Trusted staff

Outside normal working hours

Call for advice:

Childline: 0800 1111

NHS Urgent Mental Health helpline: 0800 6522861

Shout: Text 'YM' to 85258